



### COMPLAINTS MANAGEMENT AND ACCESS TO INFORMATION INFRASTRUCTURE

#### HYDROLOGISTS REGISTRATION BOARD

#### PHYSICAL LOCATION Maji House, 4<sup>th</sup> Floor, Room 473 Ngong Road P. O. Box 51224-00100 NAIROBI

# SENIOR OFFICERS IN CHARGE OF COMPLAINTS

#### Mrs Georgia Ndanu Mwendwa

Manager (Registration & Licensing Email: georgiamusau@hydrologistsboard.go.ke Phone: 0727919633

#### Mr Henry Nyokwoyo Moochi

Human Resource Management & Development Officer Email: henrymoochi@hydrologistsboard.go.ke Phone: 0713080837/0734055599

#### COMMUNICATION CHANNELS

Complaints Desk Email 1. info@hydrologistsboard.go.ke 2. registrar@hydrologistsboard.go.ke

#### COMPLAINT TELEPHONE LINE Landline: +254-20 2716103

Ext: 161 Direct Number: +254-70 3927363

## OFFICIAL E-MAIL ADDRESS OF THE BOARD

1. info@hydrologistsboard.go.ke

2. registrar@hydrologistsboard.go.ke

#### BOARD'S WEBSITE (LINKS/PORTALS TO ACCESS TO INFORMATION AND COMPLAINT INFORMATION)

- 1. Twitter: @B\_Hydrologists
- 2. Facebook: Hydrologists Board
- 3. Website: www.hydrologistsboard.go.ke

### OR

The Commission Secretary/Chief Executive Officer Commission on Administrative Justice West End Towers, 2<sup>nd</sup> Floor, Waiyaki Way, Westlands P. O. Box 20414-00200, Nairobi, Kenya Telephone: +254 (0)202270000/2303000 Email: complain@ombudsman.go.ke